



**COMPLAINTS REPORT
FOR THE PERIOD ENDED 30 JUNE 2021**

During the period 1 July 2020 to 30 June 2021 there was one complaint against a Fellow of the National Tax Agents' Association Ltd.

1. A Fellow was accused of withholding a document from an ex-client.

The Association is satisfied with the Fellow's response to the accusation and determined there was no further action to be taken.