



**COMPLAINTS REPORT
FOR THE PERIOD ENDED 30 JUNE 2019**

During the period 1 July 2018 to 30 June 2019 there were two complaints against Fellows of the National Tax Agents' Association Ltd.

1. A Fellow was accused of professional misconduct, by providing incorrect advice.

The Fellow's response satisfied the Association's requirements to continue practising as a Fellow.

2. A Fellow was accused of taking a large number of data files from their previous employer, without consent.

The investigation is on hold, awaiting further information from the complainant.